

## **COVID PROTOCOLS:**

- >> GOVERNMENT RESTRICTIONS WILL BE STRICTLY FOLLOWED TO ENSURE THE SAFETY OF OUR FAMILIES AND STAFF INCLUDING;
- ~ Hand sanitizer will be used by all upon entry and exit of facility.
- ~ No more than **84 patrons within the facility at one time** (excluding swimmers in the water).
- ~ Social distancing of 1.5m and the 4 square meter rule will apply in all publicly assessable areas including viewing areas, change rooms and around pool deck. We ask that parents sit in the seats/areas assigned. Staff will direct and assist you with this.
- ~ Please ensure students are dressed ready to swim (arrive with bathers on).
- ~ We ask that you **don't enter the facility any earlier than 5mins before your scheduled time.** This is to ensure patron numbers remain under restriction requirements.
- ~ Teachers can be in physical contact with students to ensure the safety of your children.
- ~ There will be **5mins allocated after your lesson** to towel dry and **"wrap and go"** on pool deck, then exit the facility. This will assist with maximum patrons' numbers during change over periods.
- ~ We ask that our Pre School & School Aged children have the appropriate attire to "wrap and go" on pool deck after their lesson Beanie, Ugg Boots, Deck Coat/Jacket/Dressing Gown.
- ~ Our Parent & Baby classes can access the changing rooms after their lesson to change. However, we ask that you adhere to the 1.5m social distancing rule, use your own towel to line the baby change tables and exit the facility via the far external pool deck door.
- ~ All patrons are to **exit pool deck via the far external door** to limit congestion and ease traffic flow. Staff will direct and assist you with this.
- ~ There will be **continual cleaning of 'high touch' areas** throughout sessions to ensure hygiene standards are met.
- ~ We ask if you or your swimmer is **showing flu like symptoms to kindly stay at home.**





- ~ Due to maximum patron numbers, we ask where possible, that **no additional adults or siblings attend**, and strictly **one parent/carer per family**. We understand this may be difficult for some, if so, please contact us to discuss other options.
- ~ You'll enter the facility via our normal entrance & sanitize. You'll exit via our far pool-deck door & sanitize on your way out.
- ~ Change rooms are open for use, however limited numbers are permitted at any one time. We ask that change rooms are left for our Parent & Bub's and younger children.
- ~ Please **avoid using cash**, we have eftpos available on site & **contactless payments** can be made via online.