



IMPORTANT MESSAGE FROM SHAYNE REESE SWIMMING – CORONAVIRUS and SWIMMING LESSONS
Updated 16th March 2020

Dear Shayne Reese Swimming Families,

We would like to update you on our response to COVID-19 (Coronavirus). We would also like to assure you that the wellbeing of our customers and staff is, and always has been, our highest priority.

Shayne Reese Swimming continues to take its guidance and direction on the Coronavirus matter from the relevant expert health authorities, such as the World Health Organisation, the Australian Government Department of Health and the Department of Education. Our industry governing bodies, such as the Australian Swim Schools Association and Swim Australia are also providing us with specific advice on the virus and aquatic facilities.

What's New? -> Maintaining Hygiene!

We understand that parents are feeling cautious in regards to their children's and their own health. We would like to assure you that we have further increased precautionary measures to ensure the health and safety of our customers and staff.

All our swim school staff are receiving ongoing briefings and instructions on enhanced hygiene and safety protocols.

- Staff are being asked to be diligent in their own personal hygiene, using soap and water to wash hands thoroughly, and hand sanitizer where available continually throughout the day. Staff have been informed to seek medical advice and self-isolate if they are showing the symptoms of Coronavirus or have been in contact with someone who has, or is, suspected of having Coronavirus.
- Our cleaning contractors have been asked to use greater personal hygiene to prevent the spread of any germs. They have also been asked to be more detailed in their cleaning of all swim centre areas, including change rooms, toilets, viewing areas and reception. We can guarantee that all cleaning staff are using commercial grade, anti-bacterial cleaning products.
- You will notice that staff will be continuously disinfecting higher risk areas throughout the day including doors handles, tap wear, viewing area seating etc. Please be respectful to staff whilst they perform these cleaning duties.
- We have also provided a hand sanitiser pump bottle at reception for families to use upon entry and all changerooms are stocked with soap dispensers which we urge families to use.





- We ask families to limit the number of guests that accompany students to swimming lessons to one parent/carer.

Did you know that Shayne Reese Swimming families swim in first class, healthy water? -> Chlorine Vs Coronavirus!

In addition to treating our pool with salt chlorination, we also have an Ultra-violet (UV) and Ozone sanitation treatment system to provide 100% protection against the spread of water-borne diseases. Numerous leading health authorities around the world are stating that there is no evidence that Coronavirus can be spread to humans through the use of pools. In-fact, proper operation, maintenance and disinfection (e.g. with chlorine – as per Australian requirements) of pools should **remove** or **inactivate** the virus that causes COVID-19.

Shayne Reese Swimming has always, and will continue, to maintain the highest water quality levels. Our pool water is tested every 2.5mins, 24/7 – yes that is amazing! To put this in context for you, the minimum chlorine content that we always maintain, as per health department requirements for swimming pools, is 150 - 250% above the minimum chlorine content required to render coronavirus inactive! Students whole-body surface and every piece of swimming equipment used is constantly being sanitised in a salt chlorinated swimming pool, as such it is one of the most sanitised environments you can be in.

What's still relevant?

We have increased our already rigorous cleaning procedures; and staff are now extra vigilant in ensuring proper hygiene practices are being followed. We know that our pools already have the latest water treatment equipment and protocols, as outlined above.

Parents are also encouraged to remind students of the importance of good hygiene practices, which benefits our whole community.

Shayne Reese Swimming will continue to implement the following procedures to further mitigate the risk of this virus being spread to members of the Community.

- If you or your family have recently returned from an overseas trip we ask that you do not send your children to the Swim School until you have a medical certificate from your GP or they have been back in Australia and self-isolate for at least 14 days with no symptoms of the virus (as per government instructions).
- If you have had contact within the last 14 days with someone who exhibits symptoms of the virus, we also ask that you do not send your children to the Swim School until you have a medical clearance





certificate from your GP or 14 days self-isolation has elapsed with no symptoms of the virus (as per government instructions).

- If you have not been in known contact with any of the above, you should feel confident to send your child to the Swim School. This is, of course, unless they have any of the flu-like symptoms associated with Coronavirus, in which case, as with other viruses, you should visit your GP and keep your child at home until the symptoms have cleared.

The effective implementation of these procedures will require the support of all families, as it is beyond the capacity of any Swim School to be able to police every instance. Please be alert (whether as parents, staff or students) to any presenting symptoms related to a fever or respiratory difficulties. These include a cough, shortness of breath, rapid breathing, a sore throat, or a runny nose. Please visit your GP if you, or your child, presents with these symptoms.

We anticipate all normal classes and routines to proceed as scheduled; unless health authorities advise otherwise.

A message from our Governing Body -> Keep Up Swimming!

A message from the Australian Swim Schools Association CEO, Ross Gage, today urged parents to follow the advice of Australia's Chief Medical Officer, Brendan Murphy and to "go about their normal business without fear".

In this time of uncertainty, Gage went on to say that, "you can be confident that having lessons in properly maintained swim school pools will not result in contracting coronavirus. Leading health authorities around the world recognise that chlorine, the primary disinfectant in swim school pools, kills coronavirus. There is no evidence of spreading in such water; and proper operation should remove or inactivate the virus that causes coronavirus.

Shayne Reese Swimming doesn't want children to unnecessarily miss the development of vital swimming and water safety skills, whilst enjoying the many health-inducing and socialising benefits that accrue.

Shayne Reese Swimming will keep our families advised of further developments, should they arise.

You may find helpful information on the following links:

<https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>

<https://www.who.int/health-topics/coronavirus>





Rest assured, for Shayne Reese Swimming, the health, safety and wellbeing of each person in our Community is our highest priority – students, parents and staff.

Yours Sincerely,

Shayne Reese & Luke Harper

Directors

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